

Mobile Pre-Registration & Intake

Four reasons digital self-service is a must-have technology

Consumers are frustrated by healthcare's lag behind other industries



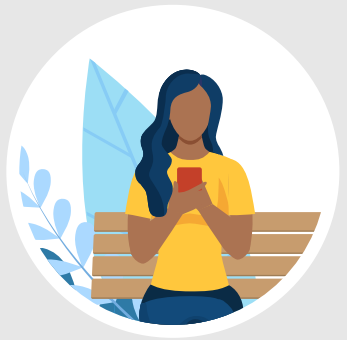
71% reported "major frustrations" with their healthcare experiences ¹

79% want to use technology to manage healthcare ²

61% want healthcare experience to be more like Amazon Prime or Uber ³

35% of Gen Z and Millennials would switch providers for better digital tools ⁴

Self-service technology meets patients where they are and it improves efficiency and financial performance



1 Encourages pre-registration in advance
Give patients a personalized experience where they review/update demographics, complete forms and scan cards at their convenience.

75%*
improvement in patient satisfaction scores

2 Saves time and reduces repetitive tasks
Decrease staff time spent on administrative tasks, freeing them up for more complex patient service needs.

50%*
reduction in front desk/administrative activities

3 Increases point-of-service payments
Integrate patient payments seamlessly within the mobile pre-registration process to increase collection yield.

90%*
co-pay collection rate

4 Optimizes visit capacity
Expedite registration and check-in to keep schedules on time, resulting in higher patient volume and revenue.

80%*
on-time clinic performance

*Client results achieved using R1 Patient Intake solutions.

Personalized patient experiences and staff time savings improve financial performance

A mobile pre-registration and intake approach is more convenient for patients and staff, streamlining the entire process across all settings – even virtual care.

Watch the video, [Adventist Health: Reimagining the Patient Experience](#), or [contact us](#) to learn how bookending the patient experience with digital tools improves patient satisfaction and financial performance.



R1 RCM is a leading provider of technology-enabled RCM services which transform and solve revenue cycle performance challenges across hospitals, health systems and group physician practices. R1's proven and scalable operating models seamlessly complement a healthcare organization's infrastructure, quickly driving sustainable improvements to net patient revenue and cash flows while reducing operating costs and enhancing the patient experience.

Learn more at r1rcm.com or contact us contact@r1rcm.com.

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